



Access Audit - Clarks Shoes

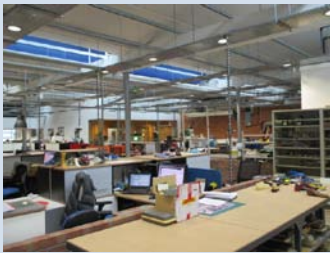
Client: Clarks
Site: Street and Kendal
Offer: Access Audit

Overview

Evans Jones was appointed to carry out an access audit at Clarks Headquarters and distribution centres based in Street and a further distribution centre in Kendal.



Challenges



The headquarters site was particularly challenging as it comprises more than 9 buildings on a compact site including a factory building of listed status.

These were designed as factories and warehouses but had been converted into offices. The numerous levels of the buildings posed significant challenges particularly establishing access for wheelchair users.

Results

Working with the client we gained a detailed understanding of how visitors accessed and used the site. Reflecting the proactive duty to visitors we then prioritised visitor access.

In the short term we devised procedures to facilitate visitor access using alternative routes whilst identifying longer term goals for all areas.



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